

Lackland AFB - San Antonio International Airport (SAT)

The last bus to Lackland AFB departs San Antonio International Airport at 10:45 PM Central Time (CT). Travel time from gates to bus is 15 minutes. Flights need to arrive by 10:30 PM CT to make the last bus.

Departures:

- Check-in with airline representative or use kiosk.
- Use spelling of your name and confirmation number on itinerary.
- **DO NOT** use your credit card.

Travel Interruptions:

- **Start with airline representative.** If flight is cancelled or delayed, work with airline to reschedule flight.
- If asked to pay change fee, inform airline representatives your fare is a GSA City Pair.
- **ONLY** report travel delays arriving San Antonio International Airport after **10:45 PM CT**.

Meals:

- MOST restaurants are in secured area of airport. Exiting this area requires security screening for reentry.
- **SAT airport is last chance to use debit card.** Next meal may not be until the morning.
- DO NOT give debit card to anyone (e.g. friend, driver, reception, etc.).
- Debit cards will automatically deactivate upon arrival.
- Debit cards: Do not activate, no PIN needed, swipe instead of tap, do not exceed dollar amount.
- Debit cards are not the responsibility of DTMO Recruit Assistance Center

Arrivals (SAT):

- Report to Military Reception Desk located in Terminal B, baggage claim area.
- If arriving prior to 4:00 PM CST, report to the USO.
- If there is no one at desk or USO is closed, then contact:
 - Non-Prior Service (210) 671-2593 or (210) 216-4233
 - Prior-Service: (210) 793-3751

DTMO Recruit Assistance Center:

- Expect long wait times during inclement weather.
- Contact if:
 - Flight will arrive after the last bus departure time.
 - Flight is cancelled and airline is not able to assist.
 - Airlines provides hotel accommodations.
 - Stranded at the airport and require hotel, meals, or transportation.
 - Other travel issues (lost ID, sick, meals, etc.)

Chat: https://dtmo.cx.defensetravel.dod.mil/app/chat/chat_launch_ra Monday-Thursday 9:00 AM – 10:00 PM
ET Call: (877) 563-7746 - Monday-Thursday 6:00 AM – 3:00 AM ET, Friday 6:00 AM – 8:00 PM ET